

HOW TO CLAIM

This form **MUST** be completed and returned to **Healthcor Projects (Pty) Ltd.**
Leli fomu **KUFANELWE** ligcwaliswe bese libuyiselwa kwa **Healthcor Projects (Pty) Ltd.**

IS YOUR CLAIM VALID

In order for a claim to be valid, there are certain basic criteria that have to be met. These include, but are not limited to:

- Your contributions being paid up.
- You or your nominated dependants having been hospitalised for a minimum of 1 day for illness or 1 day for injury.
- You or your nominated dependants having a valid funeral / accidental death.

SUBMITTING YOUR CLAIM

- Please note that the claim will not be processed until all supporting documents have been received. You have 6 months from the first day that you were hospitalised/date of death to submit your claim and relevant documentation.
- Any claim received for the first time after the 6 month period has expired, will not be honoured. Should a portion of the documentation be received within the 6 month period, the claim will be held pending for a further six month period, after which it will go stale and will not be honoured.
- Once received, your claim will be processed and if all requirements have been met, the benefit amount will be paid directly into the policy holder's bank account within 7 to 14 working days for hospital claims and 3 working days for funeral and accidental death claims. Please note that we will not pay a 3rd party.

