

NBC DIGITAL PLATFORM: Client Access for Retirement Fund Clients
**DIGITAL PRODUCT ACCESS FORM ONLINE CLAIMS FORMS
("OCF")**

This form is to be completed by the Employer Appointed Personnel

Fund Name: _____

Employer Name: _____

PRODUCT DETAILS

Product Name	OCF (Online Claim Forms)
Implementation Date	
Product Details and Particulars	
<ul style="list-style-type: none">• OCF is a hosted product that forms part of the NBC Digital Platform;• Access to OCF is provided to authorised employer web representatives as per the NBC DIGITAL PLATFORM ACCESS AUTHORISATION FORM;• Access to OCF is granted subject to the NBC disclaimer that can be found at: https://www.nbc.co.za/NBC/NBCLAND/ContentRedirector.aspx?ContentId=411;• OCF has been designed for Internet Explorer 8 and above;• NBC will not be liable for any damages, loss, costs and expenses (whether direct or consequential), caused by:<ul style="list-style-type: none">○ The compromise of a pin or password by an authorised employer web representative○ Any interruption, malfunction, downtime or other failure of the website, database or any component thereof, caused by third parties○ Enquiries, data and/or file exchanges, authorizations or information provided on the website where such data and/or file exchanges and/or information are supplied by the Employer's Chief Executive Officer or Managing Director or other authorised Employer Representative.• OCF access is through user-specific login credentials which may not be shared or disclosed to any third party and must be kept secret;• All applications through OCF will be regarded as authorised instructions to the Fund Administrators;• Submission of claims and/or applications through OCF will be regarded as authorised and the user submitting the electronic form acknowledges that his or her electronic submission is regarded as an electronic signature in line with the prevailing legislation regarding electronic communications;• It is acknowledged that any and all fraudulent submissions will be the responsibility of the Employer where such submissions derive from employer representative logins and login credentials;• The use of OCF by the employer will be regarded as an overriding instruction in terms of any and all previous instructions and agreements regarding documentation submission, original documents and authorised signatories; • Please take note that all original supporting documentation iro death and disability claims must be submitted to NBC Fund Administration Services for onward transmission to underwriters, documents required are as per the administration guide	

DECLARATION

I the undersigned acknowledge the Product Details and Particulars as outlined above.

Full Name (Please Print): _____

Signature: _____

Date: _____

Designation: _____